

KATE MARR – OIL PAINTER

Terms and Conditions

THE ARTWORK

Style: Please visit Kate's website at www.katemarr.com to view her portfolio and examples of her artistic style. Her style is a mix of realism and impressionism with a free and soulful vibe. Please be aware that she needs to be able to creatively complete artwork in her style.

Mock Up: Kate will provide you with a sketch or photo of the proposed composition prior to commencing the commission, so enabling you to highlight any required adjustments.

Progress: Kate will keep you informed as the commission progresses.

Finale: In person or via email, a photo of the finished artwork will be sent to you to confirm it is complete. Kate is also happy to make a few changes until you are delighted with it.

Copyright: Please make sure you own the copyright of, or have permission to use, any photos you supply to Kate as she does not take responsibility for any copyright infringement. Kate does retain the artwork copyright and the right to use photos of it for marketing and commercial purposes, and will check with you beforehand if you are happy for her to do this. Please contact her if you would like to print copies of your artwork commercially.

PAYMENTS

How to Pay: Artist Kate Marr accepts payment by credit or debit card and cash at exhibitions, and additionally via bank transfer, PayPal and cheque from her studio. All payments need to have been made and cleared prior to collection or posting. Kate cannot accept cheques for international payments.

Deposits: A 50% deposit is required prior to work commencing on the artwork. This deposit covers materials and art preparation time, so is non-refundable. The remaining 50% is payable upon completion of the project and prior to the supply of the original artwork to the customer.

Refund: A refund for existing artwork for sale, prints and other products can be given within 28 days of purchase should you change your mind. A refund must be by mutual agreement, and can only be accepted if such items are returned in the same sellable condition and packaging as originally purchased. Customers are also fully responsible for postage and any related insurance payments necessary for returns. Commissioned artwork deposits and payments are non-refundable.

Postage: Artwork and other products can be collected from Kate's art studio in Bournemouth, UK. If you are local then artwork can be delivered to you for a small fee. If your artwork needs to be posted further afield it will be well packaged and posted with the Royal Mail inclusive of tracking, specified delivery date, and signed for services. Tracking number and delivery date will be provided prior to despatch. UK wide delivery will be next working day, international usually varies from 3-7. It is the sole responsibility of the customer to ensure that someone is available to take and sign for a delivery and to check the delivery contents before signing for them. Please note that compensation is refused by postal companies if you do not inform them of an issue at the point of delivery. Some international countries may also add on taxes, and in this unlikely event any such costs incurred will be the sole responsibility of the customer.

Copyright: Kate does retain the copyright and right to use photos of your artwork for marketing and commercial purposes, therefore please contact her if you would like to print your artwork commercially.

PRIVACY POLICY

Kate is committed to ensuring that your privacy is protected. Whilst she will need to take certain personal details such as contact and delivery information she will never pass this information onto to any third party (except for the needs of product delivery) or do anything to compromise your personal data or privacy. Kate will only use your contact details to contact you, send you information such as invoice, receipts or newsletter if you want to opt in (and you can unsubscribe at any point). She is on a few social media platforms, has a website, and uses Mail Chimp to send newsletters, iZettle to send emails or texts for card payments and impersonalised Google analytics for her own market research and website improvements. Kate complies with the Data Protection Act 1998 and EU General Data Protection Regulations 2018.

I agree to abide by Kate Marr Oil Painter's terms and conditions:

Name.....

Signature..... **Date**

PLEASE KEEP A COPY FOR YOUR RECORDS